### AGENDA NITRO CITY COUNCIL AUGUST 18, 2015 7:00 pm

CALL TO ORDER: Mayor Dave Casebolt

Recorder Rita Cox

Ward 1 Councilman Al Walls

Ward 2 Councilman Bill Racer

Ward 3 Councilwoman Laurie Elkins Councilman at Large Bill Javins

Ward 4 Councilman Andy Shamblin Councilman at Large John Montgomery

Councilwoman at Large Brenda Tyler

**INVOCATION/PLEDGE OF ALLEGIANCE** 

FUTURE DATES OF COUNCIL: September 1 and 15, October 6 and 20

APPROVAL OF COUNCIL MINUTES: August 4, 2015

SWEARING IN OF NITRO POLICE CHIEF/STEVE WALKER: Mayor Dave Casebolt

#### **OLD BUSINESS**

PROTECTION SERVICE FEE, FIRE SERVICE USER FEE, INCIDENT RESPONSE USER FIRST READING ORDINANCE ON EMERGENCY SERVICES USER FEE, FIRE Councilman John Montgomery

RECOMMENDATION OF PHONE SELECTION COMMITTEE: Robin Smith

DIVISION AND NEW CONSTRUCTION DIVISION: Mayor Dave Casebolt SEPARATION OF BUILDING DEPARTMENT INTO PROPERTY MAINTENANCE

**REQUIREMENTS: Councilman Andy Shamblin** INFORMATION ON ORDINANCE ADDRESSING HISTORICAL COLOR SCHEME

APPOINTMENTS FOR CVB BOARD OF DIRECTORS: Mayor Dave Casebolt

#### **NEW BUSINESS**

CITY WIDE YARD SALE DURING BOOM TOWN DAYS: Mayor Dave Casebolt

SENIOR FALL TRIP FINANCIAL SUPPORT REQUEST: Bob Schamber

Rita Cox 1102 11TH STREET (FORMER NITRO VFW POST) TO RESIDENTIAL USE: Recorder RECOMMENDATION OF PLANNING COMMISSION TO RETURN THE HOUSE AT

**BUDGET REVISION: John Young** 

CORNERSTONE CHURCH/EXECUTIVE SESSION: Mayor Dave Casebolt

TREASURER REPORT: John Young

**ATTORNY REPORT: Johnnie Brown** 

**MAYOR COMMENTS** 

COUNCIL COMMENTS

**PUBLIC COMMENTS** 

**ADJOURNMENT** 

#### NITRO CITY COUNCIL MINUTES AUGUST 18, 2015

Councilwoman at Large Brenda Tyler was absent. Javins and John Montgomery, City Attorney Johnnie Brown, and City Treasurer John Young Racer, Ward 3 Councilwoman Laurie Elkins, Ward 4 Councilman Andy Shamblin, Councilmen at Large Bill Chambers. In attendance were Recorder Rita Cox, Ward 1 Councilman Al Walls, Ward 2 Councilman Bill CALL TO ORDER: The meeting was called to order at 7:00 pm by Mayor Dave Casebolt in Council

Pledge of Allegiance was led by Nitro Policeman Brian Oxley. INVOCATION/PLEDGE OF ALLEGIANCE: The Invocation was given by Councilman Andy Shamblin and the

and October 6 and 20. FUTURE DATES OF COUNCIL: Mayor Casebolt said the future dates of Council are September 1 and 15

FOR THE MOTION. AUGUST 4. THE MOTION WAS SECONDED BY COUNCILMAN BILL JAVINS AND VOTE WAS UNANIMOUS APPROVAL OF COUNCIL MINUTES: RECORDER RITA COX MOVED FOR APPROVAL OF THE MINUTES OF

and friends from the law enforcement community who had come to support the Chief Walker. new Nitro Police Chief, Steve Walker. Mayor Casebolt also introduced family members of the new chief SWEARING IN OF NEW POLICE CHIEF/STEVE WALKER: Mayor Casebolt administered the Oath to the

#### OLD BUSINESS

WAS PASSED WITH A UNANIMOUS VOTE. protection. He said the fees will be dedicated to fire department equipment and use. THE MOTION enable the city to charge a fee to property owners outside the city limits but still covered for fire service hearing prior to the second reading of the ordinance. He said that by passing this ordinance it will COUNCILWOMAN LAURIE ELKINS. Councilman Montgomery said that Council will need to hold a public SERVICE FEE, FIRE SERVICE USER FEE, INCIDENT RESPONSE USER FEE WITH A SECOND BY ORIDINANCE BE PASSED ON FIRST READING ON EMERGENCY SERVICES USER FEE, FIRE PROTECITON SERVICE USER FEE, INCIDENT RESPONSE USER FEE: COUNCILMAN JOHN MONTGOMERY MOVED THE FIRST READING ORDINANCE ON EMERGENCY SERVICES USER FEE, FIRE PROTECTION SERVICE FEE, FIRE

COUNCIL ACCEPT THE BID BY FONALITY OF \$27,386.38 WITH A SECOND BY COUNCILWOMAN LAURIE consideration the committee recommended Fonality as the choice. COUNCILMAN AL WALLS MOVED the four bids received and heard presentation from Fonality and ACS, the two lowest bids. After RECOMMENDATION OF PHONE SELECTION COMMITTEE: Robin Smith said that the committee looked at VOTE WAS UNANIMOUS FOR THE MOTION.

position would be paid \$20,000.00 per year plus health insurance. He said that the position should pay and Ron King both said that there is too much to do for one person. According to Mayor Casebolt a new just one person and the department in the past had two people working in it. He said that Jeff Elkins for itself in fees. Councilman Andy Shamblin asked if the new position would be part of the fire CONSTRUCTION DIVISION: Mayor Casebolt said that the Building Department has too much work for SEPARATION OF BUILDING DEPARTMENT INTO PROPERTY MAINTENANCE DIVISION AND NEW

check about the requirements to qualify for health insurance. COUNCILMAN AL WALLS MOVED THAT MOTION CARRIED. THE MATTER BE TABLED TO A FUTURE MEETING WITH A SECOND BY COUNCILMAN BILL JAVINS. THE department. Johnnie Brown said that if it is to be full time it will need to be posted and we will need to

historical district. Montgomery said that he is working on an ordinance that will address the use of certain colors in the INFORMATION ON ORDINANCE ADDRESSING HISTORICAL COLOR SCHEME REQUIREMENTS: Councilman

SECONDED BY RECORDER RITA COX AND VOTE WAS FOR THE MOTION. JACKSON-2018, JEFF COVERT-2017, IVAN MEADOWS-2016, JIM MCKAY-2017. THE MOTION WAS BILL RACER-2018, JOHN SLATER-2017, BILL JAVINS-2017, ROBERT LAGG-2017, VICKIED SHUMATE-FOLLOWING APPOINTMENTS TO THE CVB BE APPROVED: DAVE CASEBOLT-2016, JOHN YOUNG-2018, APPOINTMENTS FOR CVB BOARD OF DIRECTORS: COUNCILMAN BILL RACER MOVED THAT THE

#### **NEW BUSINESS**

STREET FOR THE NITRO HIGH SCHOOL DANCE TEAM. THE MOTION WAS SECONDED BY COUNCILMAN RACER AND VOTE WAS FOR THE MOTION. A BUCKET DRIVE BE PERMITTED ON AUGUST 22 FROM 8:00 AM TO 1:00 PM ON FIRST AVENUE AND 21<sup>ST</sup> NITRO HIGH SCHOOL DANCE TEAM BUCKET DRIVE REQUEST AUGUST 22: COUNCILMAN WALLS MOVED

COUNCILWOMAN ELKINS. COUNCIL VOTED FOR THE MOTION TO CARRY. CITY WIDE YARD SALE DURING BOOM TOWN DAYS: COUNCILMAN SHAMBLIN MOVED A CITY WIDE YARD SALE BE HELD ON SATURDAY, SEPTEMBER 12 DURING BOOM TOWN DAYS WITH A SECOND BY

BY RECORDER RITA COX. VOTE WAS UNANIMOUS FOR THE MOTION. LAURIE ELKINS MOVED THAT \$3000.00 BE PAID BY COUNCIL TO HELP FUND THE TRIP WITH A SECOND country and the cost for Nitro seniors is \$40.00, non-resident seniors is \$50.00. COUNCILWOMAN SENIOR FALL TRIP: Bob Schamber said the senior fall trip is scheduled for September 26 to Amish

PERMITTED AS RESIDENTIAL WITH A SECOND BY COUNCILMAN SHAMBLIN. VOTE WAS UNANIMOUS RECORDER COX MOVED THAT COUNCIL APPROVE THE USE OF THE HOUSE AT 1102 11TH STREET BE Residential Use rather than Business Use and the Planning Commission recommended this be permitted 6 to hear the petition of Juana Aguirre to return the structure at 1102 11th Street (First Avenue) to FOR THE MOTION. NITRO VFW POST) TO RESIDENTIAL USE: Recorder Cox said the Planning Commission had met on August RECOMMENDATION OF PLANNING COMMISION TO RETURN THE HOUSE AT  $1102\ 11^{14}$  STREET (FORMER

BUDGET REVISION WITH A SECOND BY COUNCILWOMAN LAURIE ELKINS. VOTE WAS FOR THE MOTION BUDGET REVISION: RECORDER RITA COX MOVED COUNCIL PASS THE RESOLUTION APPROVING THE TO CARRY.

WITH A SECOND BY COUNCILWOMAN LAURIE ELKINS. COUNCIL VOTED UNANIMOUSLY FOR THE TREASURER REPORT: COUNCILMAN BILL JAVINS MOVED COUNCIL ACCEPT THE FINANCIAL REPORTS

ATTORNEY REPORT: Johnnie Brown did not have a report.

Larry Barnett was born in Nitro. Barnett, a retired major league umpire, will be in town Friday and at Mardi Gras Race Track on Saturday. MAYOR COMMENTS: Mayor Casebolt said there is a back to school pool party on Friday at 3:30. Larry

and welcomed Steve Walker to the job. COUNCIL COMMENTS: Councilman Andy Shamblin thanked Brian Oxley for his service as Chief of Police

ordered and he welcomed the new police chief. prepared to make decisions at the next meetings. He said he would like to have the milling equipment Councilman Bill Javins asked Council to look at the paving recommendations from the committee and be

PUBLIC COMMENTS: Bob Schamber said the seniors will have the indoor yard sale during the Boom Town Days.

COUNCILMAN MONTGOMERY AND VOTE WAS UNANIMOUS FOR THE MOTION. EXECUTIVE SESSION TO DISCUSS CORNERSTONE CHURCH. THE MOTION WAS SECONDED BY CORNERSTONE CHURCH/EXECUTIVE SESSION: COUNCILMAN RACER MOVED COUNCIL GO INTO

**EXECUTIVE SESSION BEGAN: 8:00 pm** 

**EXECUTIVE SESSION ENDED: 8:20 pm** 

SECONDED BY COUNCILMAN JAVINS. VOTE WAS FOR THE MOTION. ADJOURNMENT: COUNCILMAN WALLS MOVED COUNCIL BE ADJOURNED AND THE MOTION WAS

DÂVE CASEBOLT, MAYOR

RITA COX, RECORDEŔ



#### |-|2| OF WEST VIRGINIA

COUNTIES OF KANAWHA AND PUTTORING TO THE

DEPARMINE" AND THAT I WILL FAITHFULLY DISCHARGE, THE DUTIES OF THE NITRO POLICE SIEVE WALKER. DO SOLEMNLY SWEAR, THAT I WILL SUPPORT THE

I FURTHER AGREE, THAT I WILL OBEY ALL ORDERS, OF THE CHIEF OF POLICE OF THE CITY OF NITRO, AND OBEY THE RULES AND REGULATIONS, GOVERNING THE CULICE DEPARTMENT, OF THE CITY OF NITRO, AS PROMULGATED BY THE COMMANDING OFFICER, AND THE POLICE DEPARMENT COMMITTEE, AND APPROVED BY THE CITY COUNCIL.

COMPENSATION ALLOWED BY LAW I WILL NOT KNOWINGLY RECEIVE, DIRECTLY OR INDIRECTLY, ANY MONET ON OTHER VALUABLE THING, FOR THE PERFORMANCE OR NON-PERFORMANCE, OF LINY ACT OR DUTY, PERTAINING TO MY POSITION, OTHER THAN THE

SO HELP ME GOL

EVE WALKER

SUBSCRIBED AND SWORN TO ME. THIS 17TH DAY OF AUGUST. 201:

"A VOR DAVE CASEBOLT

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of the fire protection service fee; and providing clarification of the fees imposed of fees for responding to emergencies and fire calls; adding definitions; imposition An Ordinance to amend the Codified Ordinances of the City of Nitro, West Virginia, as amended, by enacting section 742.05, and amending sections 742.01, 742.02, 742.03, 742.05, 742.06, 742.97, 742.08, and 742.09, all relating to imposition

VIRGINIA, that the Codified Ordinances of the City of Nitro, West Virginia, as amended, be amended by enacting a new section designated 742.05, and amending sections 742.01, 742.02, 742.03, 742.05, 742.06, 742.97, 742.08, and 742.09, all to read as BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF NITRO, WEST

## PART SEVEN - BUSINESS AND TAXATION CODE ARTICLE 742

Emergency Services User Fee, Fire Protection Service Fee, Fire Service User Fee, Incident Response User Fee

#### 742.01 Findings

- (a) The City Council finds:
- (1) That the City provides emergency services to residents and non-residents both within and without outside its corporate borders, including non-residents both within and outside the City's Fire Service District;
- (2) That such emergency services include police protection and fire protection;
- service fees and municipal B&O taxes; (3) That residents of the City and owners of property located in the City pay for the emergency services through payment of ad valorem property taxes, municipal
- pay for the emergency services received; (4) That non-residents of the City who receive the emergency services do not
- personnel, City fire and police equipment and City-owned materials; in the temporary removal from the City of scarce resources in the form (5) That the provision of emergency services to non-residents of the City results of City
- State Police; at the direct request of Putnam County 911, Kanawha County 911 or the West Virginia (6) That the provision of such emergency services is within the authority of and is
- fire service contract to provide fire protection for property located outside municipal (7) That West Virginia Code § 8-15-3 authorizes every municipality to enter into a
- service contract; amount of the annual payment for the provision of the fire protection service under a fire (8) That West Virginia Code § 8-15-3 provides the method to calculate the
- individuals to whom the services are provided; derive a portion of the cost of providing and maintaining such services from the when directed by either Putnam County 911 or Kanawha County 911, it is reasonable to provided under a fire protection contract are only provided to non-residents of the City (9) That since emergency services other than those emergency services

- prescribed in the ordinance; emergency services reasonable rates, fees and charges to be collected in the manner plenary power and authority to provide by ordinance for the installation, continuance, maintenance or improvement of such emergency services, to make reasonable regulations with respect thereto, and to impose by ordinance upon the users of such (10) That West Virginia Code § 8-13-13 provides that every municipality has the
- emergency services should bear an equitable share of the costs thereof; (11) That all of those individuals who use, enjoy and benefit from these
- a reasonable system of distributing the costs to all of the users of the emergency (12) That the imposition of the emergency service user fee established herein is
- service user fees from all users; municipalities the plenary power to enact reasonable administrative provisions to ensure efficient, orderly and equitable implementation and collection of the emergency (13) That the legislature of the State of West Virginia has conferred upon
- emergency services to enact this section Article to impose an emergency service user (14) That it is in the best interests of the citizens of the city and the users of
- are not owners of property or residents of the city; and (15) That there are many individuals who benefit from emergency services who
- contemplated herein. a reasonable allocation of the fee payers' usage of the emergency services (16) That the fee imposed is reasonable, not excessive, and warranted based
- a contrary meaning is clearly established. 742.02 Definitions. The following terms shall have the meaning ascribed herein, unless
- including Rescue Truck, and Mobile Foam fire apparatus: Provided, That the definition for each category as defined in detail by the NFPA Standard is incorporated herein by Standard 1901: Pumper Fire Apparatus, Initial Attack Apparatus, Mobile Water Supply Apparatus, Aerial Apparatus, Quint Fire Apparatus, Special Service fire apparatus (a) "Apparatus" means fire apparatus which is divided into seven categories by NFPA
- boundary the incident is on. dispatched from the nearest fire station, regardless of which side of the jurisdictional cooperative (b) "Automatic aid" means a formal standing agreement between municipalities for emergency management on a continuing basis where resources are
- actual fire, or is activated in error and results in a false alarm. (d) "City" means the City of Nitro, West Virginia. (c) "Box alarm" means a fire alarm, regardless of whether the alarm is activated by an
- (e) "City Fire Department" means the fire department operated by the City.
- district composed of the area within the boundaries of the City. (f) "City of Nitro fire service district" or "City fire service district" means the fire service
- the City Fire Department for the purpose of protecting human life and property. medical services, or public safety services provided by the City Police Department and (g) "Emergency services" means fire protection or extinguishment services, emergency
- "Emergency services user fee" means the fee imposed on the user of emergency

protection service fee. services other then the incident response user fee, the fire service user fee, and the fire

- property when the City Fire Department responds to a fire service call and there is no "Incident response user fee" means the fee imposed on property owners of real
- (i) "Fire service user fee" means the fee imposed on a property owner of real property located outside the City and outside the Fire Service District when the City Fire
- Department responds to a fire service call for that property.

  (k) "Fire protection service fee" means the fee imposed on property owners of real property located in the Fire Service District; Provided, That such real property is located
- determined by the West Virginia State Fire Commission and the West Virginia State Fire outside the municipal boundaries of the City.
  (h I) "Fire service district" or "First Due Area" means the agreed upon area outside the boundaries of the City for the provision of fire and other relevant emergency services as
- only, in the form of available manpower and assistance across jurisdictional boundaries lend assistance, either automatically when an emergency situation occurs or by request  $(1\ \underline{m})$  "Mutual aid agreement" means an agreement between emergency responders to

## 742.03 Fee imposed; exemptions.

- shall be collected an emergency services user fee for the provision by the City of Provided, That the following are exempt from the emergency services user fee: emergency services, such fee to be administered as directed in this (a) On and after the first day of March, two thousand nine, there is hereby imposed and Article 742
- automatic aid agreement with the City; (a 1) Residents of the City; (b 2) Residents of any other municipality in West Virginia that has entered into an
- property located in the City; and exemption shall only apply to emergency services provided to the non-resident owner's (e 3) Non-resident owners of property situated in the City: Provided, That this
- of Ordinances. (d 4) Persons who pay the municipal service fee imposed by Article 741 of this Code
- (b) On and after September 15, 2015, there is hereby imposed and shall be collected a
- fire protection service fee as described in Section 742.05 of this Article.
  (c) On and after September 15, 2015, there is hereby imposed and shall be collected a fire service user fee as described in Section 742.06 of this Article.
  (d) On and after September 15, 2015, there is hereby imposed and shall be collected an incident response user fee as described in Section 742.07 of this Article.

#### residences 742.05 Fire protection service fee contracts for non-resident businesses and

and nature located within the Fire Service District (First Due Area) of the City Fire Department, which owners are declared to be users and beneficiaries of fire services as contemplated by West Virginia Code 8-13-13. Fire services shall be provided by City part, at the charge and expense of the owners of buildings and structures of every kind (a) Fire protection service shall be continued, maintained and improved by the City, in

Fire Department as hereinafter defined within the geographic area established by the West Virginia State Fire Commission as the First Due Area of the City Fire Department.

#### CORPORATE LIMITS OF THE CITY BUT WITHIN THE CITY'S FIRST DUE AREA AND CHARGES FOR PROPERTIES LOCATED OUTSIDE 유

(a) Owner single family residential unit of any size

\$37.50 per quarter \$150.00 per year or

(b) Owner of any residential unit with one or more detached structures exceeding 1000 square feet

an additional \$75.00 or \$18.75 per quarter

(c) Owner - nonresidential unit structure

\$.0675 per square foot

owner, the cost and expense for the utilization of any specialized and disposable equipment or materials necessary to fight the fire and render the scene safe and owner shall also be liable for, and the City shall have the right to recover from such for each half-hour increment, or part thereof, after the initial hour of response. The dollars (\$75.00) for each Fire Department apparatus remaining on the scene of the fire City Treasurer shall assess a fire service user fee upon the owner of the property, such fee to be calculated as follows: Two hundred fifty dollars (\$250.00) plus seventy-five County 911 to respond to a fire outside the City and outside the Fire Service District, the 742.06 Fire service contracts for non-resident businesses and residences.
(a) If the City Fire Department is directed by either Putnam County 911 or Kanawha

with the owner of any business or residence located outside of but within three miles of the City fire service district. Any such owner that enters into a fire service contract shall percent (60%) of the annual tax levied for current municipal purposes upon property annually be assessed a fee of twenty-five dollars (\$25.00) plus an amount equal to sixty (a b) In lieu of the emergency services user fire protection service fee imposed by section 742.03 of this article, the City is authorized to enter into a fire service contract

relief to enforce the lien is instituted by the City. The City may by civil action collect any annual payment and the interest thereon at any time within five years after such payment became due: Provided, That upon default in any annual payment, the City may located. The lien shall be void at the expiration of two years after the delinquent annual payment became due unless within that two-year period a civil action seeking equitable cancel the fire service contract involved interest at the rate of nine percent (9%) per annum and shall be a lien upon the property under contract: Provided, That a notice of that lien is properly recorded in the office of the County Clerk of the county in which the property or the major portion thereof is annual payment that is delinquent for a period of more than thirty days shall bear first day of October for each calendar year the fire service contract is in existence. Any within the City of like classification and valuation to the property under the contract. (b <u>c</u>) The annual payment for each fire service contract shall be due and payable on the

(e d) Each fire service contract made under the authority of this section shall inure to the

fire service contract, and the property owner, upon conveying the property subject to fire service contract, shall no longer be liable under the fire service contract, except as to any annual payments which were due prior to the conveyance and which remain benefit of and be binding upon the successors in title of the property owner making the

deliver to the property owner a recordable release discharging that owner and the subject property from any further lien or obligation with respect to the annual payments. cancel any fire service contract with respect to the property of the property owner upon giving a thirty-day written notice to the City: Provided, That if notice of cancellation is The annual payments due under the fire service contract shall be made to the City ascertainable. Upon cancellation of the fire service contract, the City Treasurer shall annual payment shall be made by the property owner as soon as the amount thereof is given subsequent to the first day of July of any calendar year, the next succeeding (d e) A property owner not delinquent on payment of the fire service contract fee may

## 742.06 742.07. Charge for responding to fire calls outside the City when there is no fire service contract.

- user fee charged to the owner shall be calculated as follows: the emergency fire services user fee shall be imposed. The emergency fire services enumerated conditions set forth in the immediately preceding proviso are not satisfied Department at the scene, the other fire department: (i) has responded, (ii) has at least one fire department apparatus at the scene, and (iii) has at least two firemen at the scene who are actively engaged in extinguishing the fire: Provided however, That if the and that other fire department, there shall be no emergency fire services user fee imposed on that response by the City Fire Department if upon arrival of the City Fire the emergency fire services user fee to pay for the use of City of Nitro personnel, equipment and materials utilized in the response: Provided, That if the residence is there is in existence a current mutual aid agreement between the City Fire Department located in a fire service district that is the responsibility of another fire department and residence has not entered into a fire service contract with the City, the City shall impose false alarm, a residence fire service call by other than a box alarm, or any other residential emergency situation outside the City fire service district and the owner of the Putnam County 911 to respond to a residence box alarm, whether for an actual fire or a (a) In the event the City Fire Department is directed by either Kanawha County 911 or
- City Fire Department apparatus at the scene of the fire and fifty dollars (\$50.00) per hour, or part thereof, for each member of the City Fire Department at the scene of the (\$<del>500.00</del> 100.00) plus one hundred dollars (\$100.00) per hour, or part thereof, for each (1) actual fire or other emergency services response: five one hundred dollars
- responding calculate the emergency services incident response user fee for each apparatus of the City Fire Department at the scene of the fire: Provided, That the time used to the scene of the fire and fifty dollars (\$50.00) per hour, or part thereof, for each member (2) false alarm response: two hundred fifty dollars (\$250.00) plus one hundred dollars (\$100.00) per hour, or part thereof, for each City Fire Department apparatus at shall commence when each City Fire Department apparatus

expense for utilization of any specialized and disposable equipment or materials necessary to render the fire scene safe and secure. City Fire Department facility. The City shall also recover from such owner the cost and occurs and shall continue until each such City Fire Department apparatus returns to the notification from either Putnam County 911 or Kanawha County 911, as appropriate,

- establishment shall be calculated as follows: charged to the owner of the manufacturing, commercial, professional or other business emergency fire services user fee or the incident response user fee, as appropriate proviso are not satisfied, the emergency fire services user fee shall be imposed. The however, That if the enumerated conditions set forth in the immediately preceding firemen at the scene who are actively engaged in extinguishing the fire: Provided (ii) has at least one fire department apparatus at the scene, and (iii) has at least two of the City Fire Department at the scene, the other fire department: (I) has responded services user fee imposed on that response by the City Fire Department if upon arriva department and there is in existence a current mutual aid agreement between the City use of City of Nitro personnel, equipment and materials utilized in the response: Provided, That if the manufacturing, commercial, professional or other business Fire Department and that other fire department, there shall be no emergency fire establishment is located in a fire service district that is the responsibility of another fire with the City, the City shall impose the emergency fire services user fee to pay for the a manufacturing, commercial, professional or other business establishment located outside the City fire service district and the owner of the manufacturing, commercial, professional or other business establishment has not entered into a fire service contract alarm, a fire service call other than by a box alarm, or any other emergency situation at Putnam County 911 to respond to a box alarm, whether for an actual fire or a false (b) In the event the City Fire Department is directed by either Kanawha County 911 or
- per hour, or part thereof, for each member of the City Fire Department at the scene of Fire Department apparatus at the scene of the fire and two hundred dollars (\$200.00) (\$2,000.00) plus five hundred dollars (\$500.00) per hour, or part thereof, for each City (1) actual fire or other emergency services response: two thousand dollars
- materials necessary to render the fire scene safe and secure. the cost and expense for utilization of any specialized and disposable equipment or returns to the City Fire Department facility. The City shall also recover from such owner appropriate, occurs and shall continue until each such City Fire Department apparatus dispatch notification from either Putnam County 911 or Kanawha County 911, as commence for each apparatus responding when each City Fire Department apparatus each member of the City Fire Department at the scene of the fire: Provided, That the (2) false alarm response: one thousand dollars (\$1,000.00) plus five hundred dollars (\$500.00) per hour, or part thereof, for each City Fire Department apparatus at the scene of the fire and two hundred dollars (\$200.00) per hour, or part thereof, for to calculate the emergency services incident response user fee shall
- was neither an applicable fire service contract in existence nor an affirmative response alarm, whether for an actual fire or a false alarm, a fire service call other than by a box alarm, or any other emergency situation outside the City fire service district and there (c) Within four work days after the day the City Fire Department responded to a box

days subsequent to the date the bill is mailed. due: Provided, That the due date for payment of the bill shall be no later than forty-five property owner. The City Treasurer shall indicate on the bill the date when payment is the City Treasurer shall calculate the charge to be assessed and transmit the bill to the Within five working days after receiving the information from the City Fire Department, quantity of consumables used and the nature of any equipment damaged or destroyed. satisfied, the City Fire Department shall provide to the City Treasurer information demonstrating the number of City Fire Department apparatus that responded and the personnel who responded and the amount of time each was at the scene, and the length of time each apparatus was at the scene, the number of City Fire Department by another fire department demonstrating the foregoing enumerated conditions were

judgment to collect the amount due and any expenses resulting from that process collect the debt, and to perfect a lien upon the property served and then proceed to the property owner in the circuit court of the county wherein the property is located to authorized to contract with a debt collector to collect the amount due, to proceed against default and may be recovered by the City in any appropriate action. The City is (d) If the fee imposed by this section is not paid when due, the amount shall be in

# 742.07 742.08. City Treasurer to recommend change in user fee amount.

under this Article for the forthcoming fiscal year. provide to the City Council for Council's authorization a schedule of fees to be imposed The City Treasurer shall annually, but no later than the first day of March, compose and

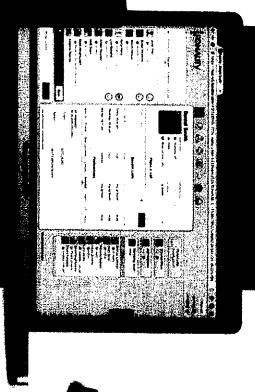
# 742.08 742.09. Report by the City Treasurer to the City Council.

payment of the emergency service user fee or any portion thereof for the preceding fiscal year Council a list of all persons and business establishments who are delinquent in the The City Treasurer shall, within sixty days after the end of each fiscal year, report to

Rita Cox, Recorder	Passed on Second Reading	Passed on First Reading



Fonality Professional
Quote



## **Fonality Professional**

## A Business Phone System That's More Than Just Talk

Every business needs some kind of phone system and any vendor can sell you phones that ring. Clients choose Fonality because our systems and services are not only reliable and affordable, but they also help business owners and managers sell, service and collaborate with ease. Whether you prefer to deploy an on-premises solution or one that's hosted in the cloud, Fonality makes it easy.

Fonality Professional customers can also choose to subscribe to additional products and services including:

- HD Video Collaboration with screen sharing for desktop
  - Voicemail Transcription
- Paperless Fax
- FaxLync

#### **Business Impact**

Fonality Professional is designed to have an impact on your business well beyond simple dial tone. Here are just a few of the business impacts that Fonality Professional customers enjoy:

Improved Employee Productivity and Responsiveness – Simple 4-digit dialing between team members and personalized call routing help employees stay in touch with customers, partners and each other in the most efficient way possible.

**Sell More, Service Better** – With Fonality, managers have the ability to monitor calls in real-time, and even to barge calls and help coach or assist when needed. The built-in contact center features have real bottom-line impact – queuing and delivering calls, recording calls, and real time dashboards and reports.

Hire the Best, Not Just the Closest - With Fonality's technology powering your business, many of the problems of hiring and training new employees are solved. Fonality allows employees across multiple physical locations to act and communicate as though they are in a single office, even remote employees working from home.

#### included Features

- Enterprise Phone System Features
- Fonality Heads Up Display
- Contact Center features for all
- Audio Conferencing
- On-Demand Call Recording
- Web Browser Click-To-Dial Plugin
- CRM Integration
- Customizable call routing tools
- Real time business intelligence
- Multiple location management
- Remote worker support
- Free Softphone
- Smart Start Installation
- Technical Support
- No Commitment

good call." away when I tell them how affordable and easy to manage it has been for us. I consider Fonality a us. We've seen unexpected benefits, and received excellent support. Other attorneys are blown "The phones are an integral part of our business. The Fonality solution has absolutely been right for

Adam Mlynarczyk
 Koontz Mlynarczyk, LLC

## **Business Phone System Features**

of the 50+ features included with the system at no additional charge Fonality Professional comes complete with all of the features you need from a phone system. Here are just a few

Call Screening Call Reports - Inbound/Outbo Call Return Call Out Call Forwarding Branch Office Support Boomerang Mobile Integration **BLF Support** Auto-Attendant Analog & IP Phones Advanced Call Forwarding Alerts & Notifications Mobile phone IVR Authentication Direct Inward Dial Extension Groups Enhanced 911 Service Do Not Disturb assword Administration gring **Mode** vide Telephone Numbers Sport Transfer - Announced Speed Dial Simple queues Shared Line Appearances Routed by DIDs Ring-All Remote Phone Use Report Exporting (.csv) Intercon Historical System Graphs General Voice Mailbox Find Me/Follow Me

## No Commitment But Our Commitment

Dial by Extension
Dial by Name

Redial

Web-based Control Panel

Voicemail

Transfer – Unannounced
Upload Voice Prompts

PSTN Fallback
Real-Time Reporting

Personal Automated Attendant

Conference Calling
Custom Caller ID

every day, and even with more than 275,000 users worldwide, we have the best retention rate in the industry. Our can return any hardware, phones, or upfront discounts we might have provided, and we'll part as friends. How can we be confident enough to make this commitment? Because over 25,000 businesses choose to stay with us We only want happy customers. That's why we don't try to lock customers into big commitments. If you are not clients can leave us, but they don't. satisfied with your Fonality service, just let us know, and give us some time to fix it. If you're still not satisfied, you

### Heads Up Display

Fonality's famous "Heads Up Display" makes it easy to manage your calls and connect with your team using built in presence and instant messaging. Our web-based Heads Up Display is your communications dashboard for:

**Drag and Drop Call Handling** – Quickly and easily put a call on hold or transfer calls to any extension or voicemail box.

**Built-in Presence and Chat** – See which team members are on the phone and who is available for a quick chat using the built in presence and IM capabilities.

**Audio Conference Control** – Start, join, or invite others to a conference call. No reservations are needed.

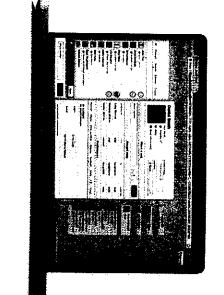
**Voicemail Management** – Access voicemail via phone, email, SMS, or the desktop. Voicemail transcription clients can read messages within the Heads Up Display interface.

**Integrated Softphone** — Work from anywhere with the integrated softphone and a computer headset.

**Mobile Freedom** – Make and receive calls from your mobile device using your business phone number and enjoy your Heads Up Display wherever you happen to be.

"Fonality was one of the easiest and best choices we've made for our business. I would recommend Fonality to any business regardless of size. The Heads Up Display and overall system is truly cutting edge and without equal."

Bo Freeland, Vice President,
 Cherry & Irwin



## **Smart Start Installation**

When a customer purchases Fonality Professional, the installation process is handled by our Customer Care team. Customer Care will guide you through the Smart Start Installation process to ensure a successful installation and transition to Fonality.

Smart Start begins with the Configuration Wizard. The Configuration Wizard will gather information about your configuration preferences and deliver it to our team. We will then configure your solution based on the information gathered from the Configuration Wizard. Your representative will guide you through the installation of the phones and hassle-free and any further configuration. Telephone and online training is available to make your transition to Fonality quick

#### **CRM Integration**

The two most important technologies in your business are likely your phone system and your CRM system. Fonality brings them together to create a seamless work stream for your staff and powerful analytic data for management. We provide out-of-the-box integration with the most popular CRM systems, such as Salesforce.com, and API integration for other solutions.

## Contact Center Features for All

Not every business has a formal contact center, but most can benefit from contact center functionality. That's why Fonality Professional includes these features for all employees:

**Unlimited Queues** – Create queues for different departments; track calls into a specific number to measure marketing ROI.

On-Demand Call Recording – Record and store agent calls on-the-fly for training, quality assurance, and review. "Always-on" call recording is also available for an additional fee.

## **Enhanced Contact Center Add On**

For clients that need more contact center features, we offer an optional Advanced Contact Center License which includes;

Skills-Based Routing – Leverage employee skill levels for increased productivity and revenue; send more calls to your experienced agents and fewer calls to those in training. Add an additional prioritization layer based on agent order so you can allow similarly skilled agents to receive calls in round-robin fashion.

**Agent and Queue Reporting** — Drill down to understand agent call patterns and productivity metrics, or view different parameters by queue.

**Barge, Monitor, and Whisper** – Allow managers to take over trickier calls when required, monitor customer calls for training and quality, or give direction for agent ears only.

**Real-Time Queue Details** – Convenient dashboard view of call volumes and available agents. Know who's available, who's on a call or who's waiting for calls so you can reprioritize in a flash.

## **CRM Integration Feature Highlights**

Click-to-Dial — Simply click on a number in the CRM system to dial your Fonality phone. No more wrong numbers and less wasted time

Incoming Call Screen Pops —
Deliver outstanding customer service by knowing who is on the line, and scanning their record before you pick up the phone

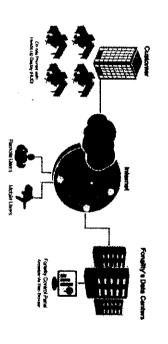
Automated Call Logs – When calls are automatically added to the CRM, you get accurate records of every call so you can assess representative effectiveness, and identify sales and customer service best practices



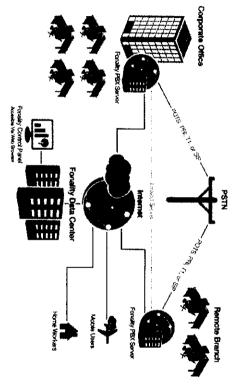
## **Deployment Options**

The "brains" of the Fonality solution reside in our data centers and are delivered via the cloud. All configuration, moves/adds/changes, and reports are done through a web-based control panel on Fonality.com. Add-on services including video collaboration and voicemail transcription are provided in the cloud. Fonality clients can choose between a cloud-based deployment for voice services, or one where the voice services equipment resides at the client's location. The diagrams below describe how each option works.

### Cloud-Based Deployment



### On-Premises Deployment



### Switch Deployment Models

With Fonality, you're not locked in to a specific deployment model. You can start in the cloud, and migrate to your own location. Or you can start on premise and migrate to the cloud. Even start with our public cloud and migrate to private cloud. You decide. And for customers with at least 25 seats, we'll pay for your migration up to once per

#### **Editions**

Fonality offers several editions to fit the needs of our users. This quote is for the Fonality Professional edition.

Available	Available		Software Deployment
Available	Available		Private Hosted Deployment
Available	Available		Premise Deployment
Available	Available	Included	Cloud Deployment
Available	Available		Full time call recording
Included	Available		HUD Mobile
Included	Available		HD Video Collaboration
Included	Available		Barge, Monitor & Whisper Coaching Tools
Included	Available		Contact Center – Advanced Features
Included	Included		CRM Link
Included	Included		On-Demand Call Recording
included	included		HUD Softphone
Included	Included		HUD Web
Available	Available	Available	Voicemail Only Extension
Available	Available	Available	Virtual Extension
Available	Available	Available	Unlimited VoIP Service
Available	Available	Available	Paperless Fax License
Included	Available	Available	Voicemail Transcription
Gold	Gold	Gold	Technical Support
Included	Included	Included	Conference Calling*
Included	Included	Included	Smart Start Installation
Included	Included	Included	Contact Center – Basic Queues
Included	Included	included	Choice of Business Phones
Included	Included	Included	Business Phone System Features
Fonality Ultimate	Fonality Professional	Fonality Essentials	

## Additional Features and Services

In addition to the features and services included with your Fonality Professional edition, the following options are available for an additional fee, or may be bundled into your attached quotation.

#### Unlimited VoIP Service

Fonality provides both business phone systems as well as phone service. Customers can supply their own phone service, such as a PRI, T1 line, or VoIP service from another carrier, or they can choose unlimited VoIP service from Fonality. Our voice service includes unlimited local calls and unlimited long distance calling to the United States and Canada and is available at a low monthly per-user fee.

## HD Video Collaboration and Screen Sharing

Hold high definition video conferences with up to 25 participants from anywhere. Choose your computer, smartphone, or tablet. Collaborate with your team using screen sharing. Eliminate separate, expensive video conferencing and online meeting services.

## Voicemail to Email Transcription

Our voicemail to email transcription service makes it easy to read, respond to and archive your voicemail messages. Voicemail transcription makes it easy to be responsive wherever you are. In a noisy conference call or a quiet meeting? No problem. You can read your voicemails without making a sound.

#### Paperless Fax

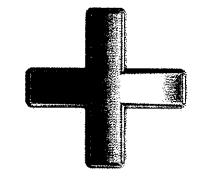
Faxing remains an important tool for many businesses. Fonality's paperless faxing service gives it a modern spin by allowing users to send and receive faxes via email. This makes it easy to manage faxes, even when you aren't in the office and eliminates the need for a dedicated piece of equipment.

#### FaxLync

FaxLync allows users to connect a traditional fax device to "the cloud," so they can completely eliminate the need for an expensive analog phone line. Users can send faxes as they normally do and receive them either to an email address or have them delivered to the FAX machine. Faxes are sent securely over HTTPS.

"Fonality has been a fantastic partner to my growing business. I needed a system that I could tailor to meet our specific needs and Fonality answered it. With incredible functions like instant message, emailed voice mail, voice mail text, call reporting, call quality monitoring, etc. It has allowed seamless interaction between locations. In addition to all of this, I saved 50% on my phone bill and have the same dollar amount due each month."

John A Larson III,
 President/CEO, American
 Insurance Agencies, LLC.



### **Available Phones**

Fonality offers phones for sale or rental. Clients can also procure supported phones from another source













buttons for actions such as hold and call transfers. productive on the go. The interface features a familiar phone keypad, and regular extensions of the office phone system. When traveling or working remotely, users connect back to the office, making it easier to stay A softphone allows telecommuters to use their desktops and laptops as

customization and are extremely easy to set up. Desktop phones become a powerful tool with the addition of our Heads Up Display software. Available desk phones include the Polycom 331, 335, VVX 400/410 and the Yealink clear voice with Desktop phones are well suited for every day phone users who need crystal an intuitive interface. These phones require minimal

and frequent phone users. Available executive phones include the Polycom advanced user interface, executive phones satisfy the needs of executives VVX 500 and VUX 410 GigE-enabled as well as the Yealink T42G for busy professionals. With additional programmable hard keys and a more to four lines. These phones are built with state-of-the-art hardware designed Executive phones are perfect for management users who wish to support up

Reception models are designed to appeal to attendant users, who require advanced features, applications, and multiple line support. These phones come out of the box with up to 16 programmable hard keys so that calls can be routed with ease. If that's not enough, all reception phones can be reception phones include the GigE-enabled Polycom VUX 500 and the expanded with multiple sidecars to support even the largest office. Available Yealink T46G.

the added benefits of automatic gain control, expandable microphone ports conference calls seem as natural as being in the same room. The 6000 has In a world where conference calls with partners, vendors, remote workers and global teams are the norm, crystal-clear conversations are a must for productive meetings. The Polycom 5000 and 6000 deliver superb voice and added pick-up range for even better call quality. quality, advanced audio processing, and all ≓e features <del>S</del>at make

Wireless models expand beyond the desktop without the need for a separate wireless network. With a range of up to 150 feet indoors, your to extend the range. The Yealink W52P boasts a high average battery life, running off of 2 AAA rechargeable batteries and has 6 programmable keys. employees are no longer tethered to their desks. If your employees need even more range with their wireless phone, an RT10 repeater can be added

#### Quote

Prepared For: Quote #: City of Nitro WV, Robin Smith 126480 Date: Quote Good Through:

08/21/2015 08/14/2015

FONALITY

### **Every Proposal Includes**

 $\checkmark$  Best Practice Configuration Guidance √ Web-based Administration √No Commitment Remote Installation Free Updates and Maintenance Technical Support From Experts

	Locat	Location Detail	
		Unit Price	Extended Price
	Quantity	One Time Monthly	ç
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HUD Mobile License	57	\$ 000.00	\$ 20,300,00
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Virtual Extension	25		******
Yealink SIP-T42G	53	\$ 179.00	\$ 9,487.00
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Manager Discount			(\$-11542.02)
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UPS Ground			\$ 455.00
Grand Total			\$ 27.386.38 \$ 1368.001

cgreen@fongily.com 310-693-7449 Casey Green

Your first payment includes your one-time and recurring charges plus taxes and fees depending on your location.

Target Install Date 08/18/15

#### Our One-Pager

and our agreement with you isn't complicated. In fact, this is it. understand customer agreement. As a customer of Fonality, your agreement with us We believe in providing easy-to-use solutions, and that starts with an easy-to-

business every month. We agree to provide you with service you'll love. We know we have to earn your

our agreement. quotes we provided for you. Those quotes, when attached to this one-pager, are your charges are always paid. The current pricing for our services is shown on the Regardless, you agree to pay us, or we may have to turn you off, so please ensure the prior month. In most cases, we will charge your company credit card. month, and any non-recurring charges that may have been consumed or ordered in summary of those charges. This will include recurring charges for the upcoming We will charge you once per month for all services, and send you a bill showing a

initial term unless you let us know at least a couple months in advance. automatically renew your agreement for an additional period of time equal to your friends. If you don't cancel, we'll continue to provide you with great service, and will repay any charges waived and upfront discounts we provided, and we'll part as month of service, notify us per the terms and conditions, return any hardware and us know, and give us 30 days to fix it. If you're still not satisfied after the second commitment" promise works: if after the first 30 days of service you're not satisfied, let We hope you won't, but you can cancel if you must. Here's how our "no

details. They're incorporated here: <a href="http://fonality.com/terms">http://fonality.com/terms</a>. ours, regulatory matters, support, using the service in a lawful way, and cancelation should know, mostly about how emergency services work when using a service like Because our lawyers made us add this, there are also some other things that you

Sign below to indicate your acceptance, and we'll do the same. Thank you for expectations. choosing us, and thank you for trusting us. We'll work hard to exceed your

AGREED:(Your company name, "You" and "Your" above)	AGREED: (Our company name, "We" and "Our" above)
BY: (Your authorized representative's signature)	BY:(Our authorized representative's signature)
(Your authorized representative's name)	(Our authorized representative's name)
(Your authorized representative's title)	(Our authorized representative's title)
(Date)	(Date)

# 2015-2016 NITRO CVB BOARD OF DIRECTORS

Jim McKay Nitro Citizen	lvan Meadown Retired Nitro Citizen 304-881-6296	Jeff Covert Regional Marketing Manager, Bath Fitters 304-634-5745	Vicki Shumate-Jackson Senior Account Executive, WV Radio 304-342-8131 x 615	Robert Lagg Manager, Mardi Gras Casino & Resort 304-776-1000	Bill Javins Nitro City Councilman Real Estate 304-539-5211	John Slater DNR and Nitro Moose 304-552-3267	Bill Racer Nitro City Councilman 304-982-0551	John Young Treasure, City of Nitro 304-541-0823 c  ### Recommended to the CVB BOARD  The CVB BOARD  The CVB BOARD	Dave Casebolt Mayor, City of Nitro 304- 419-2333 c	BOARD MEMBERS	OFFICERS: Chairman: Bill Racer Vice Chair: John Slater Secretary: Dave Casebolt Treasurer: John Young
2017	2016	2017	2018	2018	2017	2017 B. 11,	2018 Je Macre	2018	2016	Term Ending July	EXECUTIVE DIRECTOR Linda Quinn Keeling 304-932-2300 CVB cell 304-721-9800 office

## **SEPTEMBER 26, 2015**



We will depart at 7:00 a.m. from Nitro Senior Center.

Stopping en route for a rest stop before arriving in the Amish Country. Upon arrival we will take a short drive down to the Apple Orchard before going to the

"Der Dutchman" for a fabulous home cooked meal, served family style

After our meal we will continue on throughout the day

making stops to places where you can stock up on goodies, such as baking items, candies, and soups, etc

Also we will stop by Amish Flea Market, located in Walnut Creek, where you can browse and buy to your heart's content

Arrival time back in Nitro will be approximately 10:00 p.m

\*\*cost of trip for Nitro Seniors is \$40.00

PAINT CLASS, BIBLE STUDY, POOL ROOM, WEDNESDAY BINGO, COVERED DISH DINNERS, NITRO SENIORS ARE THOSE WHO ATTEND OUR LUNCH PROGRAM, OUR EXERCISE CLASS

ETC

NO REFUNDS UNLESS WE HAVE A BACKUP LIST NON NITRO SENIORS CAN GO BUT THE COST WILL BE \$50.00, AS ALWAYS THERE WILL BE



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### BACK TO SCHOOL

#### POOL PARTY NITRO CITY **POOL**

Friday August 21st, 2015

3:30-8pm

\*Free Pizza and Soda

\*DJ from 4-6pm

Not Endorsed By Kanwha County Schools

# INVITATION AND PRESS RELEASE

NITRO CONVENTION & VISITORS BUREAU 304-721-9800 Linda Quinn Keeling, Executive Director

town on Aug 22, 2015. WCHS radio Business Matters will broadcast live and interview at 1:00 from the Mardi Gras Casino & Resort. Public is Nitro born Larry Barnett, Major League Umpire will be welcomed back to

entering the MLB at the age of 24. later, he still holds the record for being the youngest umpire in history. Gehrig's record by playing in his 2,131st consecutive game. Four decades 6 1995 game at Camden Yards when Baltimore Orioles' star broke Lou personally asked by Cal Ripken Jr. to call the balls and strikes for the Sept. Blue of the Oakland Athletics pitched a no-hitter on Sept. 21 1970, and was Reds and the Boston Red Sox. He also was behind home plate when Vida four World Series, including epic 1975 Fall Classic between the Cincinnati four All-Star Games, seven American League Championship Series and American League, from 1969 to 1990. His 31 seasons included umpiring in Larry Barnett was a Major League Baseball umpire, predominantly in the

War vets. and Iraq along with the World War II vets, Korean War vets and Vietnam shares his stories and has listens to those of veterans from Afghanistan of the 171 VA Hospitals in the nation and made over 3,000 visits. He On his travels since 1976 to this date, Larry Barnett has visited every one

autograph and listen to his exciting story. welcoming and meeting this honorable man. Take a picture, get an Nitro CVB and the City of Nitro would like to invite you to join us in

the "Louie" room. We are looking forward to this exciting visit and hope you will join us. This event is sponsored by the Nitro CVB and the Mardi Gras Casino & Resort Saturday August 22, 2015 at 1:00 pm at the Mardi Gras Casino & Resort in

For more information contact the Nitro CVB at 304-721-9800